

# POST & PARCEL LIVE

SOLVING THE INNER CITY CHALLENGE  
THE HALLAM CONFERENCE CENTRE, LONDON  
3<sup>RD</sup> JULY 2018

10.30	Registration and welcome coffee
10.50	<b>OPENING AND WELCOME</b> Ian Taylor   Editor   Post&Parcel.info
10.55	<b>IMPROVING SUSTAINABILITY</b> In this session, we will highlight the benefits of making the last mile more sustainable, and the challenges that come with switching to a more environmentally friendly fleet will be discussed. We will shine a light on carriers' recent trials, reveal what the trials have taught our speakers and suggest what this means for the future of inner city deliveries.
11.00	<b>The Challenge of Switching to Low Emission Vehicles</b> Duncan Buchanan   Policy Director   Road Haulage Association
11.20	<b>Inner City Challenges and Urban Innovation</b> Sam Clarke   Director and Co-founder   Gnewt Cargo Tom Cherrett   Professor of Logistics and Transport Management   Southampton University
11.40	<b>Sustainable City Logistics</b> Claire Thompson-Sage   Sustainable Development Supervisor   UPS
12.00	<b>Panel discussion and Q&amp;A</b> Dominic Phinn   Business Engagement Co-Ordinator, Clean Air   Client Earth Duncan Buchanan   Policy Director   Road Haulage Association Sam Clarke   Director and Co-founder   Gnewt Cargo Tom Cherrett   Professor of Logistics and Transport Management   Southampton University Claire Thompson-Sage   Sustainable Development Supervisor   UPS Ian Taylor   Editor   Post&Parcel.info
12.15	Lunch
13.15	<b>INNOVATIVE SOLUTIONS</b> In this session, we will hear how technology is helping solve city challenges and improving delivery efficiency. Ben Boutcher-West will discuss the benefits of utilising parking software, while Jonathan Knapper will highlight the convenience of delivering to car boots.
13.20	<b>Efficient Access to the Kerbside</b> Ben Boutcher-West   Head of Mobility   Appy Parking
13.40	<b>Driving Change, toBoot</b> Jonathan Knapper   Product Manager   toBoot
14.00	<b>Panel discussion and Q&amp;A</b> Ben Boutcher-West   Head of Mobility   Appy Parking Jonathan Knapper   Product Manager   toBoot Ian Taylor   Editor   Post&Parcel.info

14.20	Refreshment break
14.50	<p><b>MEETING CUSTOMER DEMANDS</b></p> <p>The final session of the day will explore the growing demands of customers living in cities. Both home deliveries and click and collect will be explored here.</p>
14.55	<p><b>Meeting the Revolution in Urban Home Deliveries</b></p> <p>David Jinks   Head of Consumer Research and Head of PR &amp; Publications   ParcelHero</p>
15.15	<p><b>The Convenience of Consolidation</b></p> <p>Gary Winter   Parcel Services Director   PayPoint</p>
15.35	<p><b>Panel discussion and Q&amp;A</b></p> <p>David Jinks   Head of Consumer Research and Head of PR &amp; Publications   ParcelHero  Gary Winter   Parcel Services Director   PayPoint  Ian Taylor   Editor   Post&amp;Parcel.info</p>
15.55	Summarising Comments
16.00	Seminar Close